

DIGNITY AT WORK TRAINING

Course Aim:

The 'Dignity at Work' training course is designed to deliver a practical procedural and legal guide for successfully handling dignity at work issues in the workplace. The programme is participative and will focus on any dignity at work issues participants have in their own workplace.

Course Duration:

1 Day Workshop

Booking is essential as places are limited.
We look forward to seeing you there.

**Contact Catriona at 056 770 1060
to secure your place.**

[insightHR.ie](https://www.insightHR.ie)



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Learning Outcomes

At the end of this programme, participants will be able to:

- Comprehend the legal framework and employer obligations relating to dignity at work
- Manage a complaint relating to dignity at work
- Provide advice and support to a complainant or an alleged perpetrator with confidence and sensitivity



Programme Content

This programme covers:

- Legislation and Codes of Practice relating to harassment, bullying and sexual harassment
- The complaints procedure
- Role of the contact person
- Supporting an alleged victim of bullying, harassment or sexual harassment
- Supporting an alleged perpetrator
- Handling the complaint sensitively
- Providing advice and support
- Understanding and managing conflict

Methodology

Training will be based on an experiential learning model with learning transferred through trainer presentation, case studies, role play, group discussion and practical exercises.

WHEN

Thurs 9th Nov. 2017
9.30am – 4.30pm

WHERE

Lyrath Estate Hotel,
Dublin Road, Kilkenny

PRICE

Standard Rate
€350 per person

Programme Team



Mary Cullen



Liam Barton



Keith Connolly